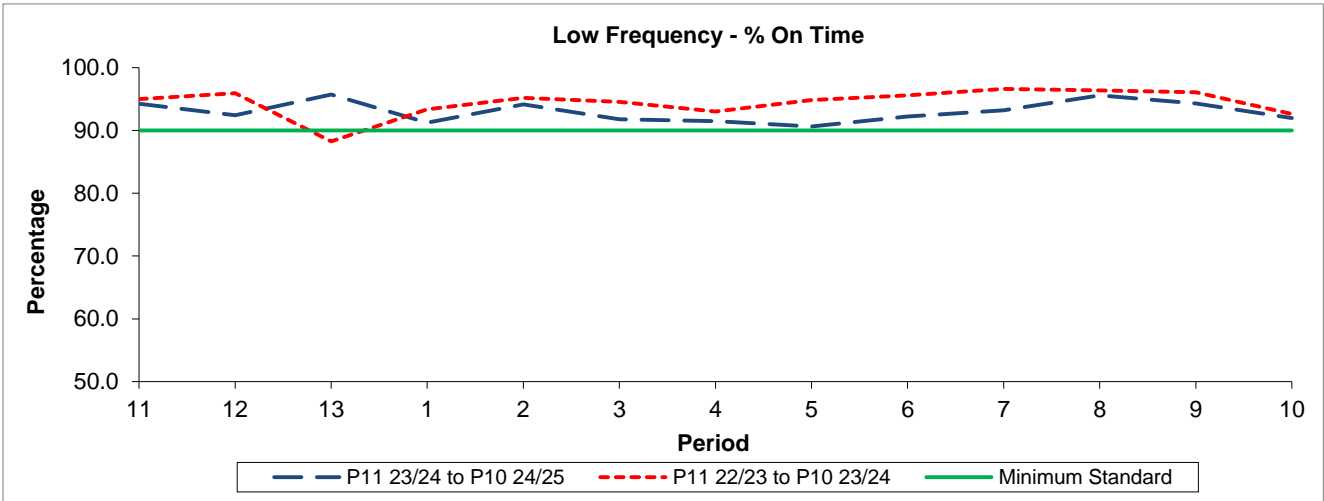


QSI & Mileage Performance Results

# Route NEL1

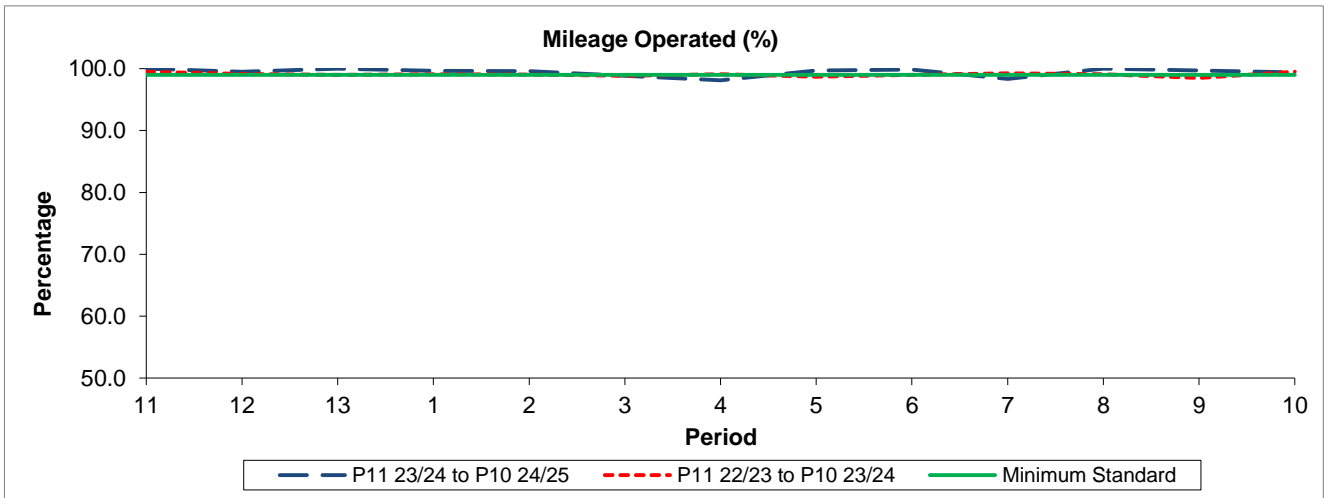
## Reliability Performance



Period	11	12	13	1	2	3	4	5	6	7	8	9	10
P11 23/24 to P10 24/25	94.24	92.40	95.72	91.23	94.14	91.76	91.46	90.63	92.24	93.19	95.57	94.29	91.98
P11 22/23 to P10 23/24	94.98	95.93	88.26	93.34	95.20	94.53	93.02	94.82	95.60	96.61	96.36	96.10	92.60
Minimum Standard	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00

% On Time performance figures are based on four weeks data

## Mileage Performance



Period	11	12	13	1	2	3	4	5	6	7	8	9	10
P11 23/24 to P10 24/25	100.00	99.49	100.00	99.64	99.62	98.87	98.12	99.71	99.86	98.37	99.98	99.68	99.39
P11 22/23 to P10 23/24	99.48	99.14	99.02	99.11	99.06	98.86	99.11	98.71	98.98	99.23	99.12	98.50	99.51
Minimum Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00

Mileage Performance figures are based on four weeks data