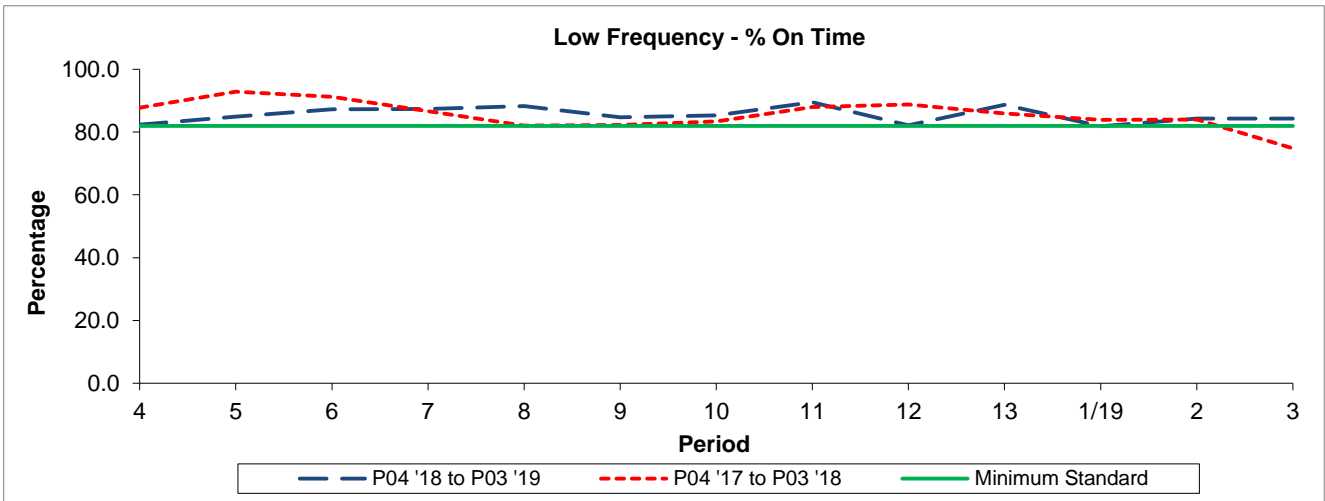


QSI & Mileage Performance Results

Route N20

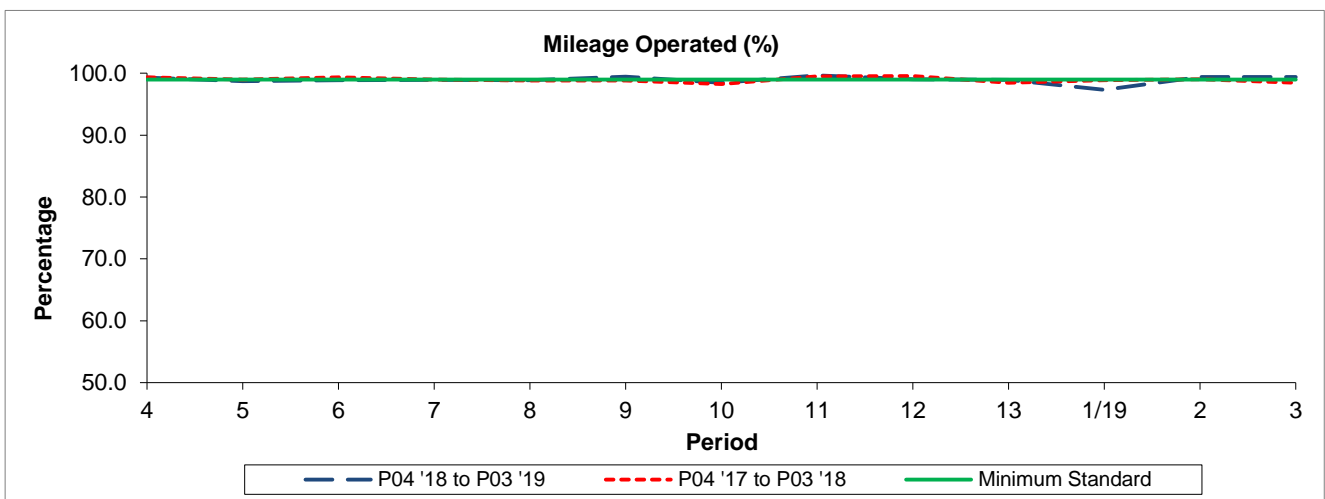
Reliability Performance



Period	4	5	6	7	8	9	10	11	12	13	1/19	2	3
P04 '18 to P03 '19	82.38	84.95	87.25	87.32	88.26	84.76	85.29	89.46	82.14	88.70	81.90	84.26	84.35
P04 '17 to P03 '18	87.79	92.92	91.24	86.63	82.07	82.30	83.36	88.03	88.81	85.91	83.87	84.02	74.84
Minimum Standard	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00

% On Time performance figures are based on four weeks data

Mileage Performance



Period	4	5	6	7	8	9	10	11	12	13	1/19	2	3
P04 '18 to P03 '19	99.29	98.72	98.87	98.95	98.88	99.46	98.48	99.66	99.04	98.92	97.35	99.41	99.40
P04 '17 to P03 '18	99.33	99.00	99.35	99.00	98.84	98.83	98.27	99.48	99.57	98.46	98.90	99.06	98.46
Minimum Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00

Mileage Performance figures are based on four weeks data