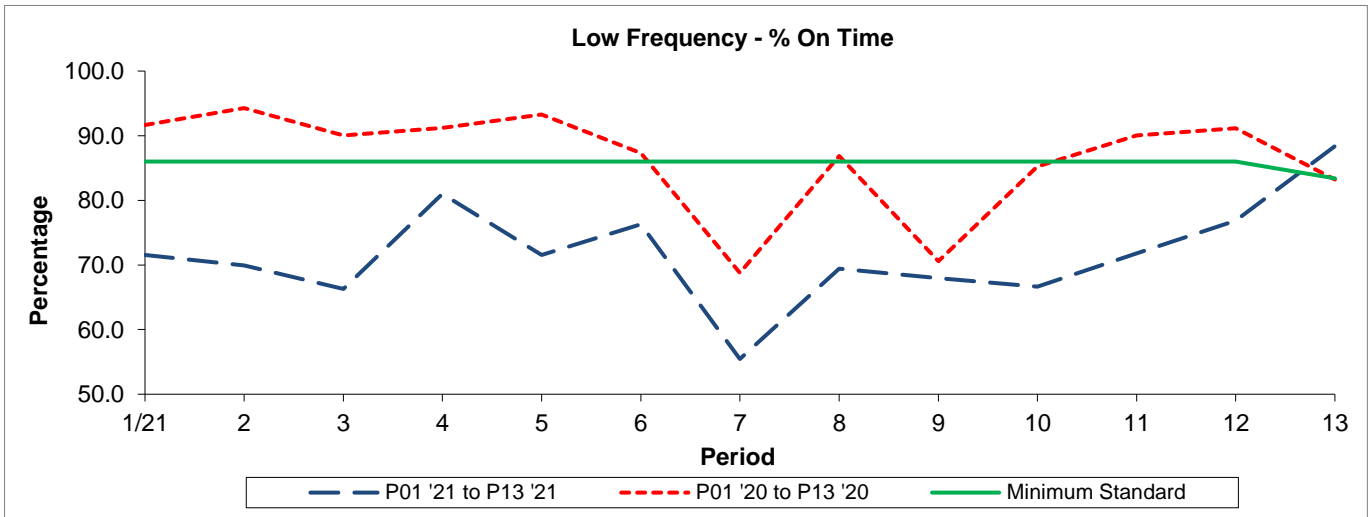


QSI & Mileage Performance Results

Route 549

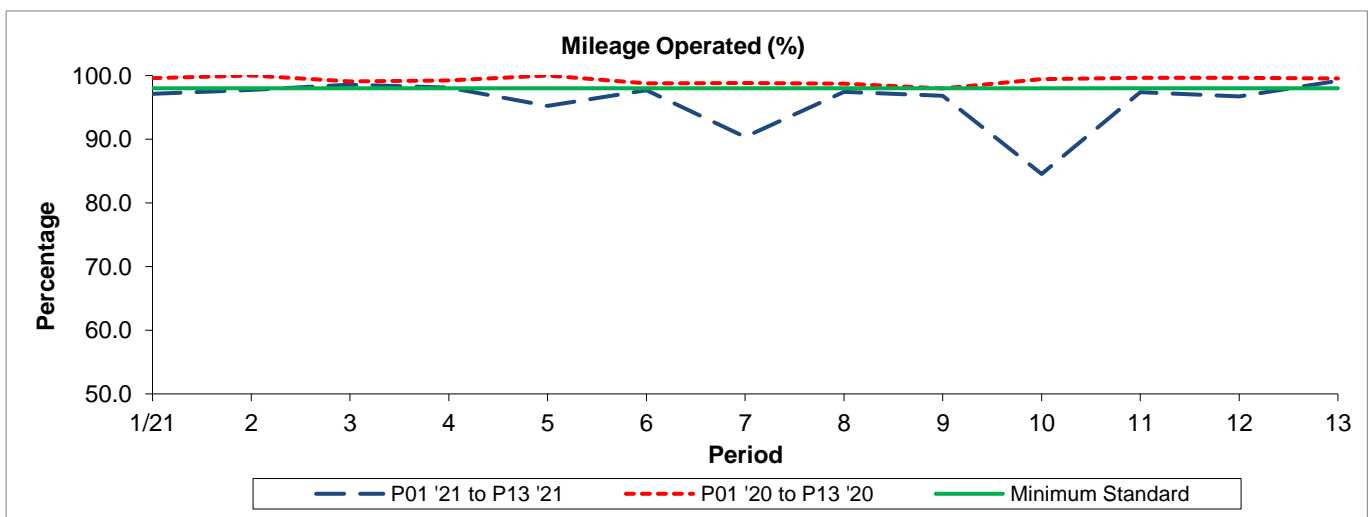
Reliability Performance



| Period | 1/21 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
|--------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| P01 '21 to P13 '21 | 71.52 | 69.95 | 66.28 | 80.99 | 71.53 | 76.27 | 55.45 | 69.42 | 67.97 | 66.63 | 71.78 | 76.85 | 88.38 |
| P01 '20 to P13 '20 | 91.67 | 94.27 | 90.04 | 91.21 | 93.30 | 87.32 | 68.78 | 86.87 | 70.60 | 85.23 | 90.02 | 91.13 | 83.22 |
| Minimum Standard | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 83.40 |

% On Time performance figures are based on four weeks data

Mileage Performance



| Period | 1/21 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
|--------------------|-------|-------|-------|-------|--------|-------|-------|-------|-------|-------|-------|-------|-------|
| P01 '21 to P13 '21 | 97.14 | 97.76 | 98.56 | 98.13 | 95.24 | 97.69 | 90.34 | 97.43 | 96.82 | 84.54 | 97.40 | 96.70 | 99.17 |
| P01 '20 to P13 '20 | 99.60 | 99.98 | 99.09 | 99.25 | 100.00 | 98.79 | 98.85 | 98.71 | 97.98 | 99.42 | 99.65 | 99.65 | 99.55 |
| Minimum Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Mileage Performance figures are based on four weeks data